

State of Utah

MOBILE DEVICE MANAGEMENT (MDM)

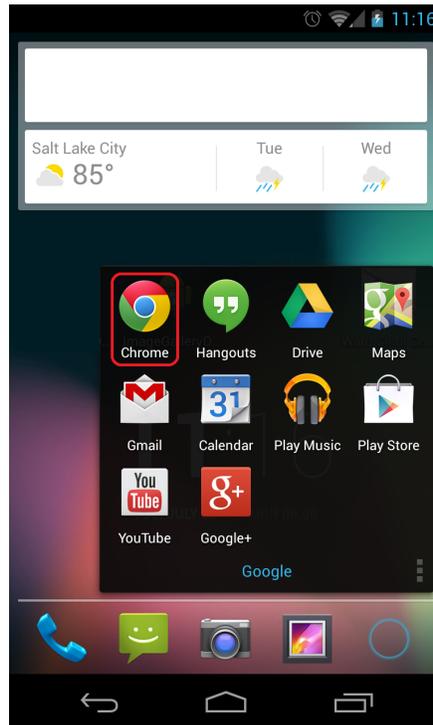


Android Setup & Install Instructions

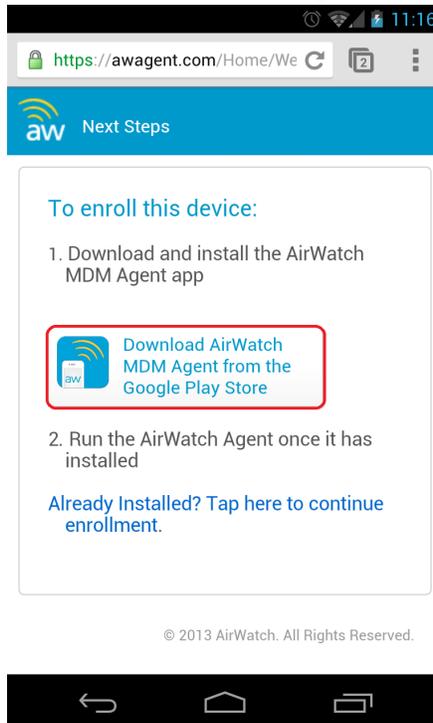
BEFORE PROCEEDING FURTHER, PLEASE READ THE FOLLOWING NOTICE -

*Encrypting the device can take a few hours, so make sure it's fully charged and be prepared not to use your device during this period of time. Your SD card will be encrypted also. It is recommended that you backup your device before encrypting, as different Android version interact differently with each device and OS. The Android OS may **WIPE / ERASE** your SD Card before encrypting it. So, please back it up.*

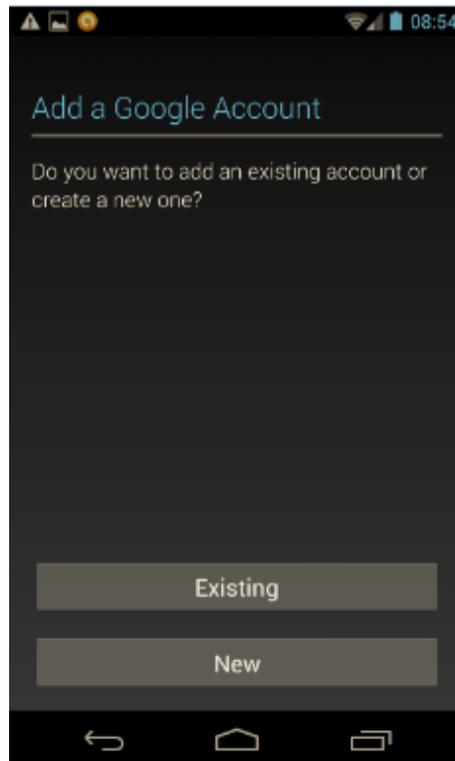
1. On your internet enabled (3/4G or WiFi) **Mobile device**, open **ANY** Internet browser and navigate to “**http://awagent.com**”



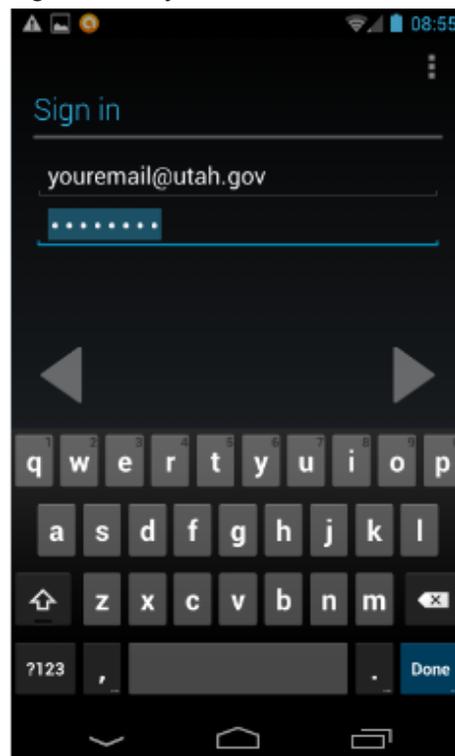
2. Click on “*Download AirWatch MDM Agent from the Google Play Store*”



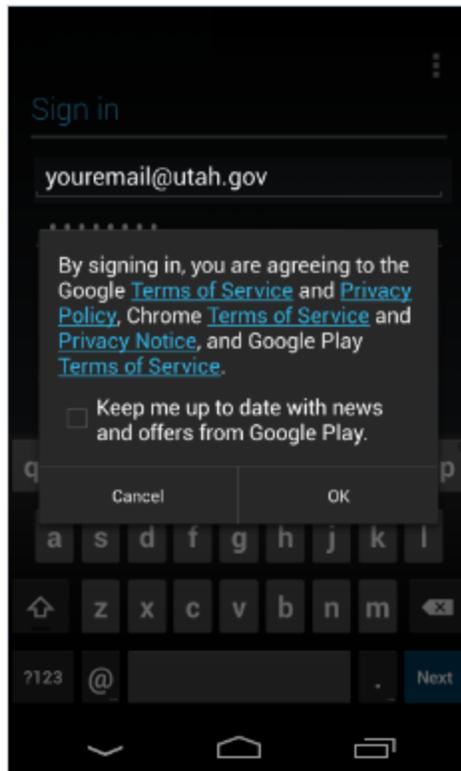
3. **If this is a brand new device, you will be asked to Sign in to a Google Account** (otherwise skip down to **Step 8**). Select **“Existing”**.



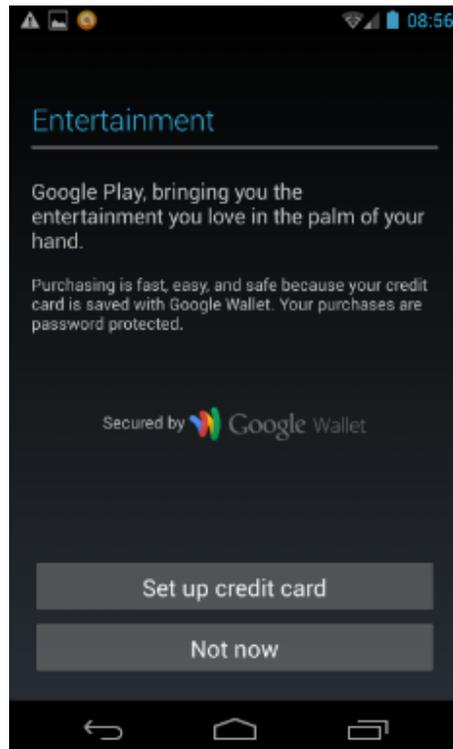
4. Sign in with your **UTAH.GOV** Gmail account



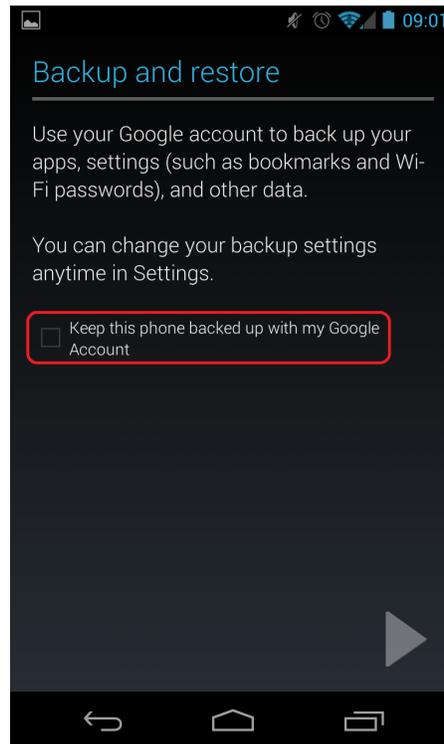
5. Deselect the checkbox and select “OK”



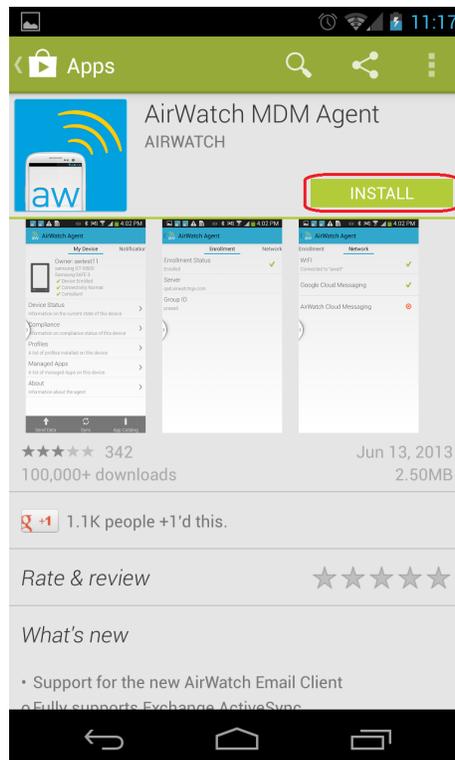
6. Decline the setting up Google Wallet by select “Not now”.



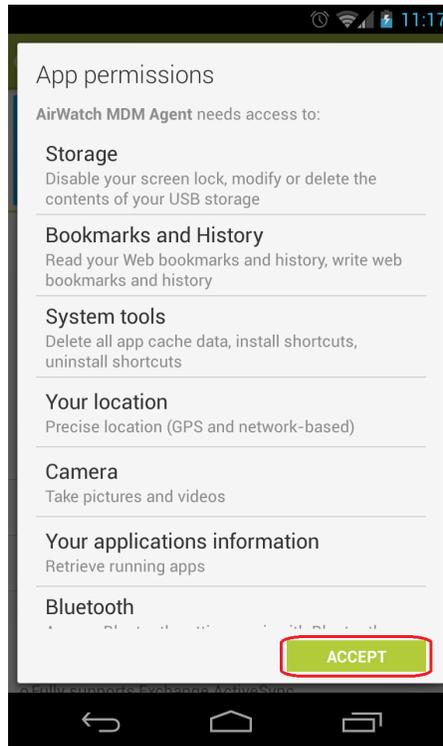
7. Your choice if you want to backup the device with YOUR Gmail account. Select 



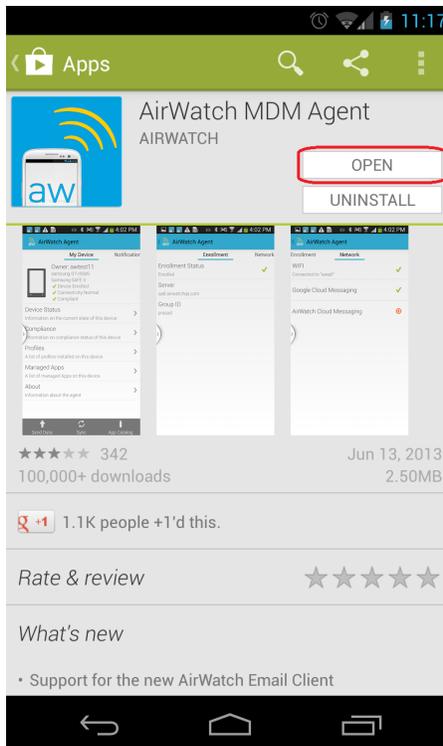
8. Select "Install".



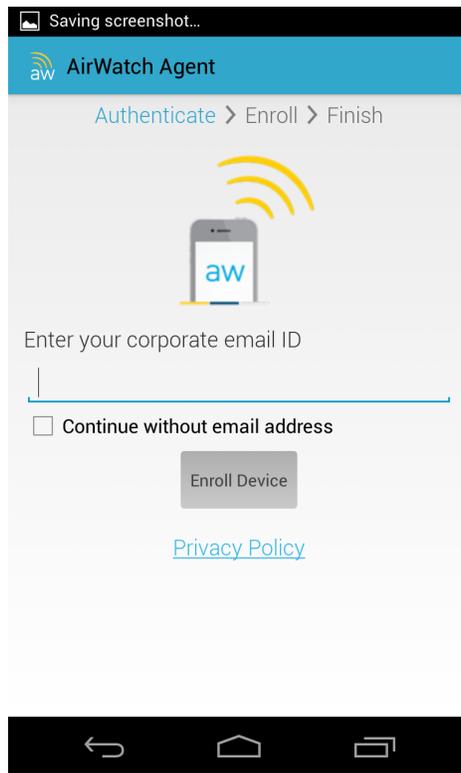
9. Select "Accept".



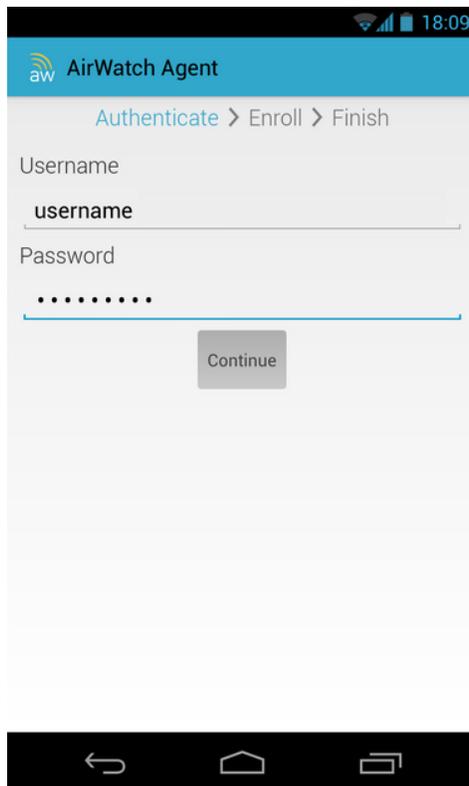
10. Select "Open".



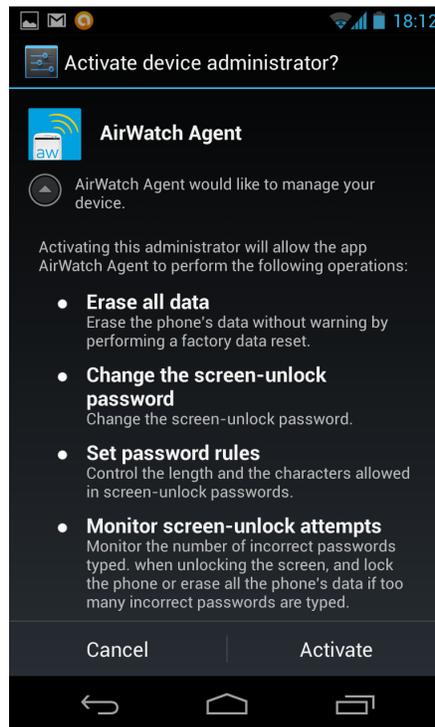
11. Enter your “email address”, select “Enroll Device”.



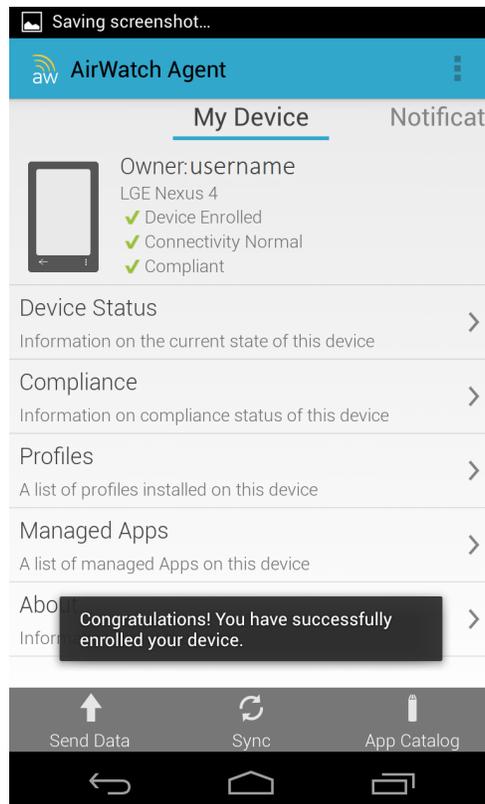
12. Enter your **UMD username** and your **password**, select “Continue”.



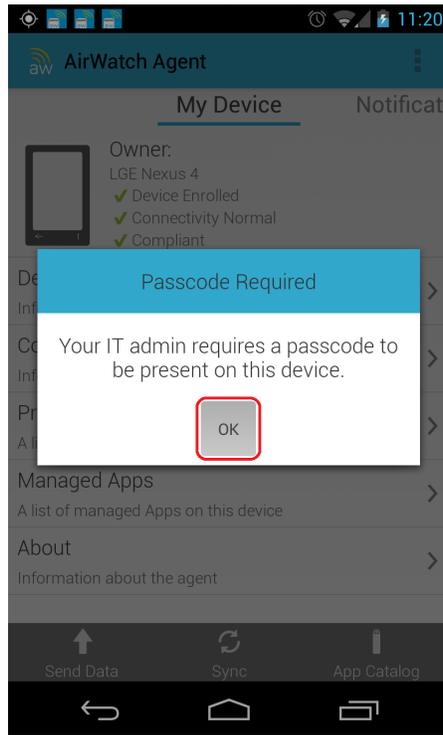
13. Select **“Activate”** and **ACCEPT** any and all prompts following this screen (they vary between all Android devices).



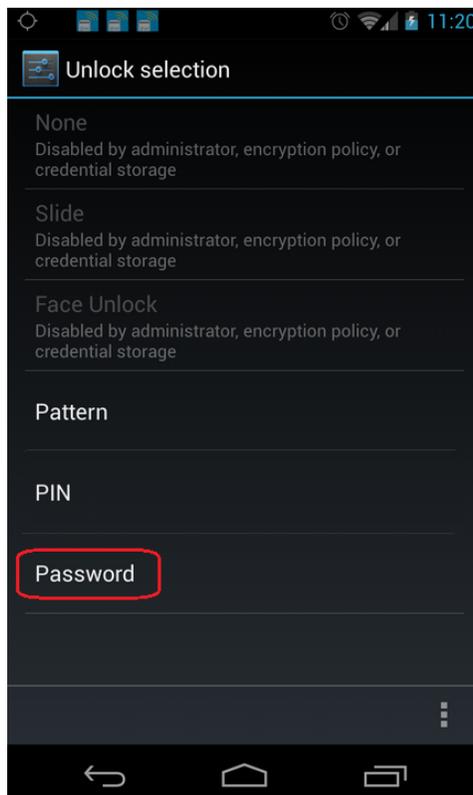
14. You will see the status of the device with the server.



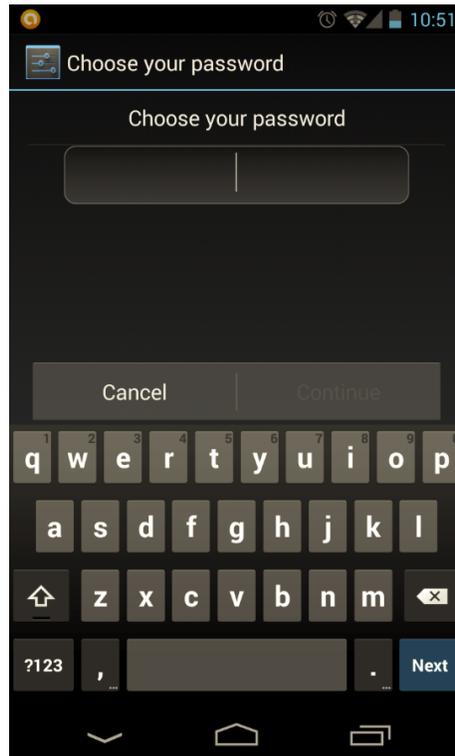
15. You will be prompted to enter a passcode if you do not already have one set. Select **“OK”** to set up the passcode.



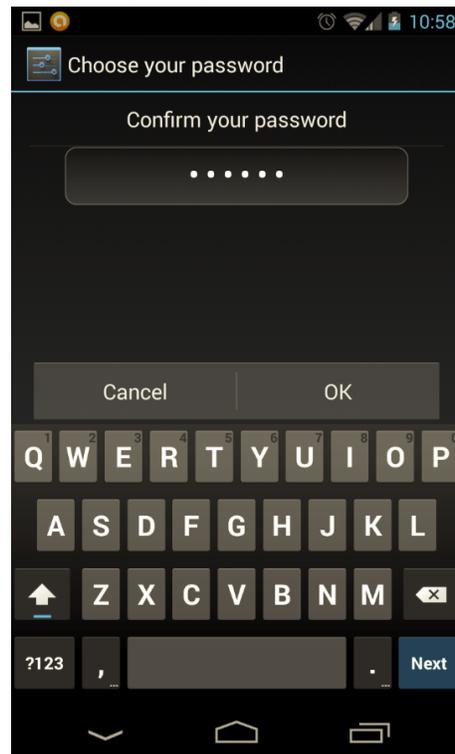
16. Select **“Password”**.



17. You will need to set a password of at least 6 characters, containing at least 1 number (to make it compliant with the Android OS encryption policy), select “Continue”



18. “Confirm your password”, then select “OK”.



19. You will now be prompted to encrypt your device.

Please follow the [Encryption Document](#), starting at **step 12** - taking note of step 5 Shortly after enrolling the device, it will automatically prompt you to “**Encrypt Device**” and set a passcode (if you are yet to complete that step - You will need to set a passcode of at **least 6 characters, containing at least 1 number**). The password set during encryption will remain the same and can not be changed, although you can change the lock screen password through settings, after encryption.

READ WARNING BELOW:



WARNING: Encrypting the device can take a few hours (depending on the amount of information on the device), so make sure it's fully charged and be prepared not to use your device during this period of time. Your SD card will be encrypted also. It is recommended that you backup your device before encrypting, as different Android version interact differently with each device and OS. This will need to be completed before you are able to do anything else with the device.

The Android OS may WIPE / ERASE your SD Card before encrypting it. So, please back it up.

Upon reboot, Install all Applications you are prompted to install. ie. VPN, CITRIX Receiver, Avast

Managing your Device

Please log into the User Portal to manage your own device. The User Portal can be found below:

<https://mdm.utah.gov/mydevice>

The Group ID will be “SOU” and your username and password are the same as your UMD account.