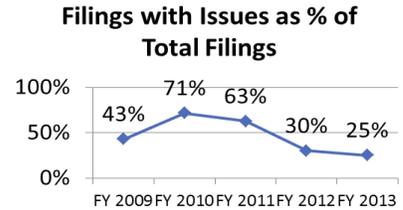
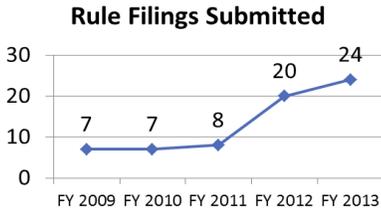


# Board of Regents and Higher Education

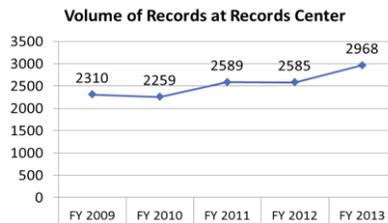


## DAS CUSTOMER SERVICES SUMMARY FOR FY 2012-2013

### Administrative Rules



### Archives and Records Service



### Facilities Construction & Management

	FY 2012	FY 2013
Total Capital Improvements Budget	\$ 88,086,655	\$ 35,552,401
<i>No leases or operations and maintenance</i>		

### Finance

	FY 2013
# of Finder Intercepts*	6,381
\$ of Finder Intercepts**	\$ 1,774,369
* Excluding Higher Education: \$ 1,131	
** Excluding Higher Education: \$ 440,455.50 (comprised mainly of collections of student loans for UHEAA)	

### Fleet

	FY 2012	FY 2013
Count of vehicles	2,036	2,069
Total miles traveled	13,767,551	13,383,365
Underutilized vehicles (mileage below the bottom quartile)	707	746
Annual lease savings from Fleet Operations	\$ 173,664	\$ 173,664

### Purchasing and General Services

	FY 2012	FY 2013
Percent of print jobs completed on time	100%	100%
<i>No Purchasing, Mail, or Surplus services used in FY 2012 or FY 2013</i>		

### Risk Management

