

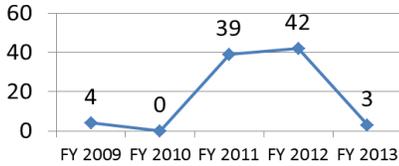
Department of Corrections



DAS CUSTOMER SERVICES SUMMARY FOR FY 2012-2013

Administrative Rules

Rule Filings Submitted



Number of Staff Attending Rules Training

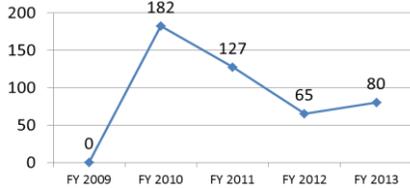


Filings with Issues as % of Total Filings

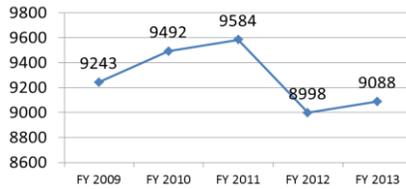


Archives and Records Service

Agency Consultations/Trainings



Volume of Records at Records Center



Facilities Construction & Management

	FY 2012	FY 2013
Average cost per office square foot (leases)	\$ 14.90	\$ 15.06
Average cost per office square foot (operations & maintenance)	\$ 5.58	\$ 5.43
Total Capital Improvements Budget	\$ 2,387,869	\$ 3,402,869

Finance

	FY 2013
Post-Audit Error Rate*	2.22%
Receivables collected by the Office of State Debt Collection	\$ 814,445
P-card Dollars Spent**	\$ 998,169

*State Average: 3.59% ** % of State P-card spend: 5.04%

Fleet

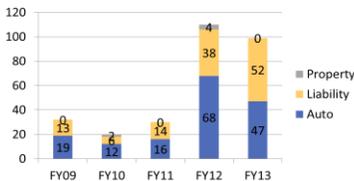
	FY 2012	FY 2013
Count of vehicles	403	376
Total miles traveled	5,580,792	5,561,988
Underutilized vehicles (mileage below the bottom quartile)	59	20
Annual lease savings from Fleet Operations	\$ 517,452	\$ 482,784

Purchasing and General Services

	FY 2012	FY 2013
Use of State Contracts	\$ 13,133,989	\$ 14,878,590
Pieces of Mail Processed	23,250	22,311
Number of Surplus Items	5,012	4,390

Risk Management

Auto Property & Liability Claims Opened By Type FY09-FY13



Workers Comp Claim Costs



Loss Control Activities FY12-FY13

