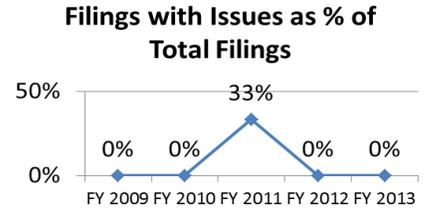
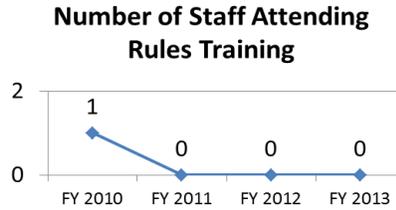
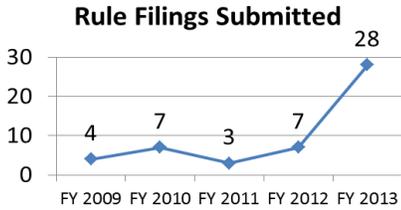


Department of Financial Institutions

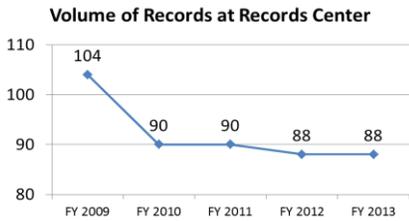
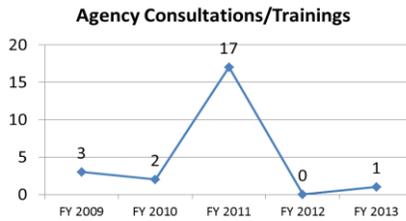


DAS CUSTOMER SERVICES SUMMARY FOR FY 2012-2013

Administrative Rules



Archives and Records Service



Facilities Construction & Management

	FY 2012	FY 2013
Average cost per office square foot (leases)	\$ 17.50	\$ 17.50
No Operations and Maintenance Space		
No Capital Improvement Projects		

Finance

	FY 2013
Post-Audit Error Rate*	1.09%
Employees with time-based pay NOT using ESS for time entry	0.00%
P-card Dollars Spent**	\$ -
*State Average: 3.59% ** % of State P-card spend: 0.00%	

Fleet

	FY 2012	FY 2013
Count of vehicles	-	-
Total miles traveled	-	-
Underutilized vehicles (mileage below the bottom quartile)	-	-
<i>Financial Institutions does not lease any vehicles from the Division of Fleet Operations.</i>		

Purchasing and General Services

	FY 2012	FY 2013
Use of State Contracts	\$ 9,386	\$ 10,829
Pieces of Mail Processed	7,053	7,260
Number of Surplus Items	0	0

Risk Management

