

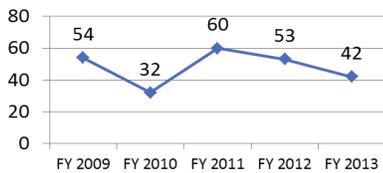
Department of Public Safety



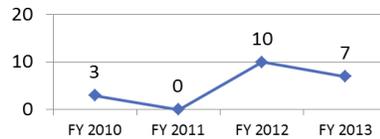
DAS CUSTOMER SERVICES SUMMARY FOR FY 2012-2013

Administrative Rules

Rule Filings Submitted



Number of Staff Attending Rules Training

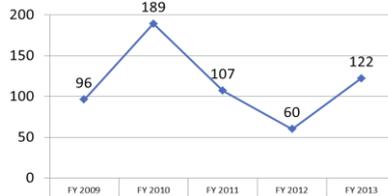


Filings with Issues as % of Total Filings

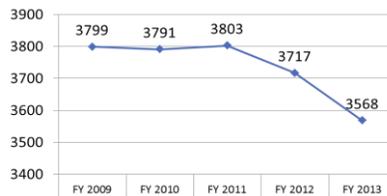


Archives and Records Service

Agency Consultations/Trainings



Volume of Records at Records Center



Facilities Construction & Management

	FY 2012	FY 2013
Average cost per square office foot (leases)	\$ 14.25	\$ 13.74
Average cost per square office foot (operations & maintenance)	\$ 5.42	\$ 5.30
Total Capital Improvements Budget	\$ 353,423	\$ 520,000

Finance

	FY 2013
Post-Audit Error Rate*	2.10%
Employees with time-based pay NOT using ESS for time entry	57.53%
P-card Dollars Spent**	\$ 223,368
* State average: 3.59% ** % of total State P-card spend: 1.13%	

Fleet

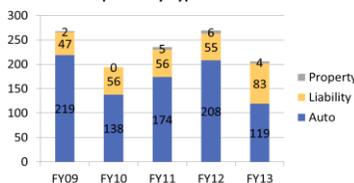
	FY 2012	FY 2013
Count of vehicles	705	690
Total miles traveled	15,180,183	15,119,302
Underutilized vehicles (mileage below the bottom quartile)	118	118
Annual lease savings from Fleet Operations	\$ 913,680	\$ 894,240

Purchasing and General Services

	FY 2012	FY 2013
Use of State Contracts	\$ 3,402,056	\$ 5,068,287
Pieces of Mail Processed	563,007	549,085
Number of Surplus Items	3,523	1,921

Risk Management

Auto Property & Liability Claims Opened by Type FY09-FY13



Workers Comp Claim Costs



Loss Control Activities FY12-FY13

