

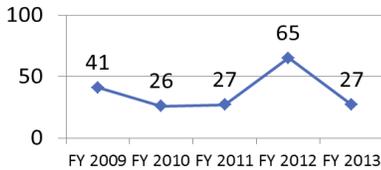
Department of Transportation



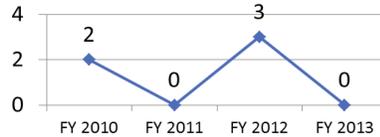
DAS CUSTOMER SERVICES SUMMARY FOR FY 2012-2013

Administrative Rules

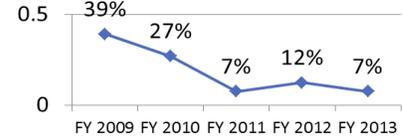
Rule Filings Submitted



Number of Staff Attending Rules Training



Filings with Issues as % of Total Filings

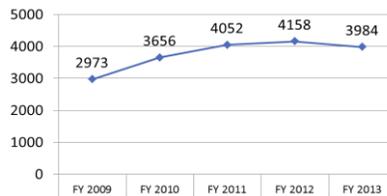


Archives and Records Service

Agency Consultations/Trainings



Volume of Records at Records Center



Facilities Construction & Management

	FY 2012	FY 2013
Average cost per office square foot (leases)	\$ 14.31	\$ 13.85
Average cost per square foot (operations & maintenance)	N/A	N/A
Total Capital Improvements Budget	\$ 1,260,000	\$ 1,637,525

Finance

	FY 2013
Post-Audit Error Rate*	3.38%
Receivables Collected by Office of State Debt Collection	\$ 173,361
P-card Dollars Spent**	\$ 2,743,800

* State average: 3.59%

** % of total State P-card spend: 13.86%

Fleet

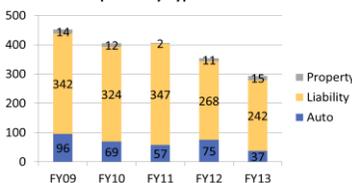
	FY 2012	FY 2013
Count of vehicles	1,878	1,874
Total miles traveled	14,957,817	15,085,667
Underutilized vehicles (mileage below the bottom quartile)	612	555
Annual lease savings from Fleet Operations	\$ 1,166,400	\$ 1,161,216

Purchasing and General Services

	FY 2012	FY 2013
Use of State Contracts	\$ 25,777,314	\$ 23,634,372
Pieces of Mail Processed	26,016	20,222
Number of Surplus Items	1,831	2,668

Risk Management

Auto Property & Liability Claims Opened By Type FY09-FY13



Workers Comp Claim Costs



Loss Control Activities FY12-FY13

